

Privacy Policy

In general:

We highly value the protection of your personal data. In this privacy statement, we explain which data we process, why we process it, and how we keep your information secure. This statement applies to all guests who book a holiday villa through us.

1. Processing of Personal Data

When you book a holiday villa with us, we only process the data necessary to correctly handle your reservation. This includes:

- Name
- Address details
- Email address
- Telephone number
- Dates of your stay
- Any additional information you voluntarily provide in relation to your stay

This information is used solely to manage, confirm, and execute your booking.

2. Use of Your Email Address for Newsletters

Your email address may also be used to send you a newsletter up to four times per year, containing relevant information about our services, updates, or developments within the park. You may unsubscribe at any time via the link included in each newsletter. After unsubscribing, you will no longer receive newsletters.

3. No Selling or Unwanted Sharing of Data

We do not share your personal data with third parties unless this is strictly necessary for the execution of your reservation. We never sell your data and do not provide it to other parties for commercial purposes. Our practices will only change if you provide prior and explicit consent.

4. Boat (sloop) Rental via Hoor

If you book a boat during your stay, the rental is facilitated by our partner Hoor. To correctly process your boat reservation, we only share the information strictly necessary:

- Your name
- Your email address
- Your telephone number
- The dates of your stay

Hoor uses this information solely for the boat reservation and not for any other purpose.

5. Retention Period

We do not store your data longer than necessary for handling your reservation, complying with legal obligations, and maintaining proper administration. After this period, your data will be securely deleted.

6. Data Security

We take appropriate technical and organizational measures to protect your data against loss, misuse, unauthorized access, or disclosure. Only employees who require access to your data for the execution of your booking are permitted to view this information.

7. Your Rights

You have the right to access, correct, or delete your personal data. You may also object to the processing of your data or request a restriction of processing. Please contact us via our regular contact details for such requests.

8. Changes to This Privacy Statement

We reserve the right to update this privacy statement if required by legislation or changes in our services. Any updates will be clearly communicated. Your data will never be used for new purposes without your explicit consent.

For any questions or comments, please contact our administration at info@aanhetwater.com or 0515-442703.